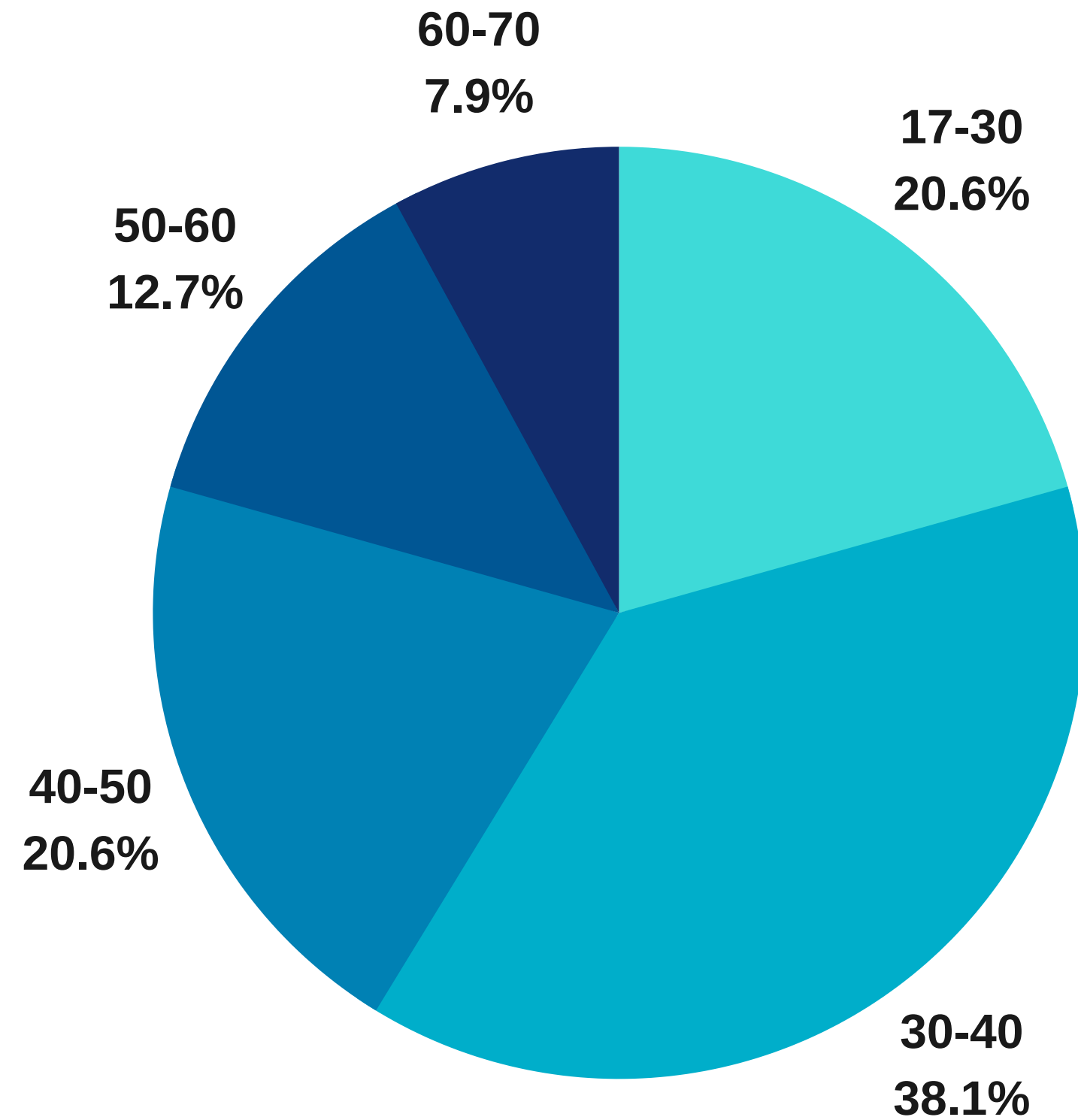


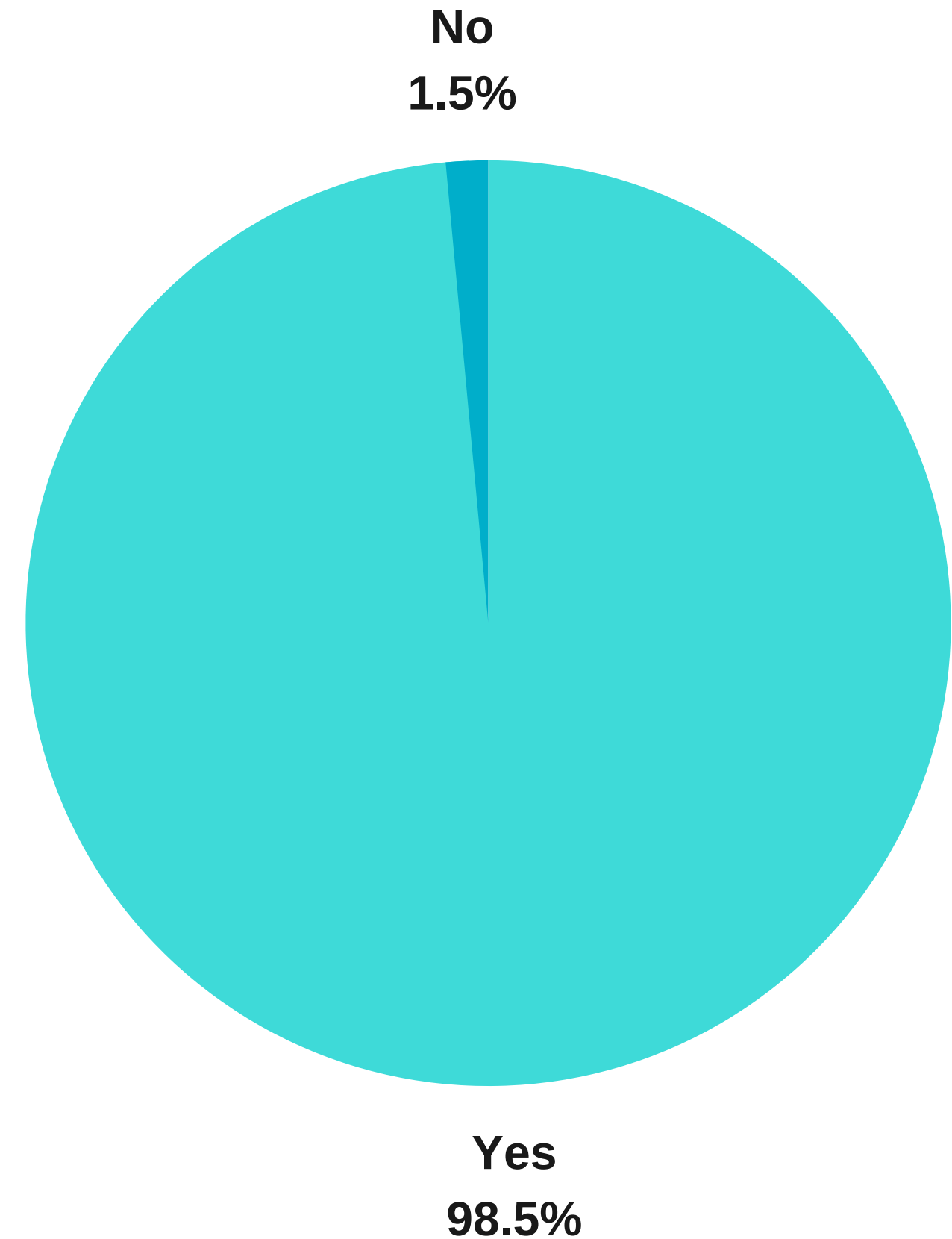
# **UKRAINIAN REFUGEES IN MALTA STATISTICS SURVEY**

# AGE OF UKRAINIANS WHO FILLED OUT THE QUESTIONNAIRE

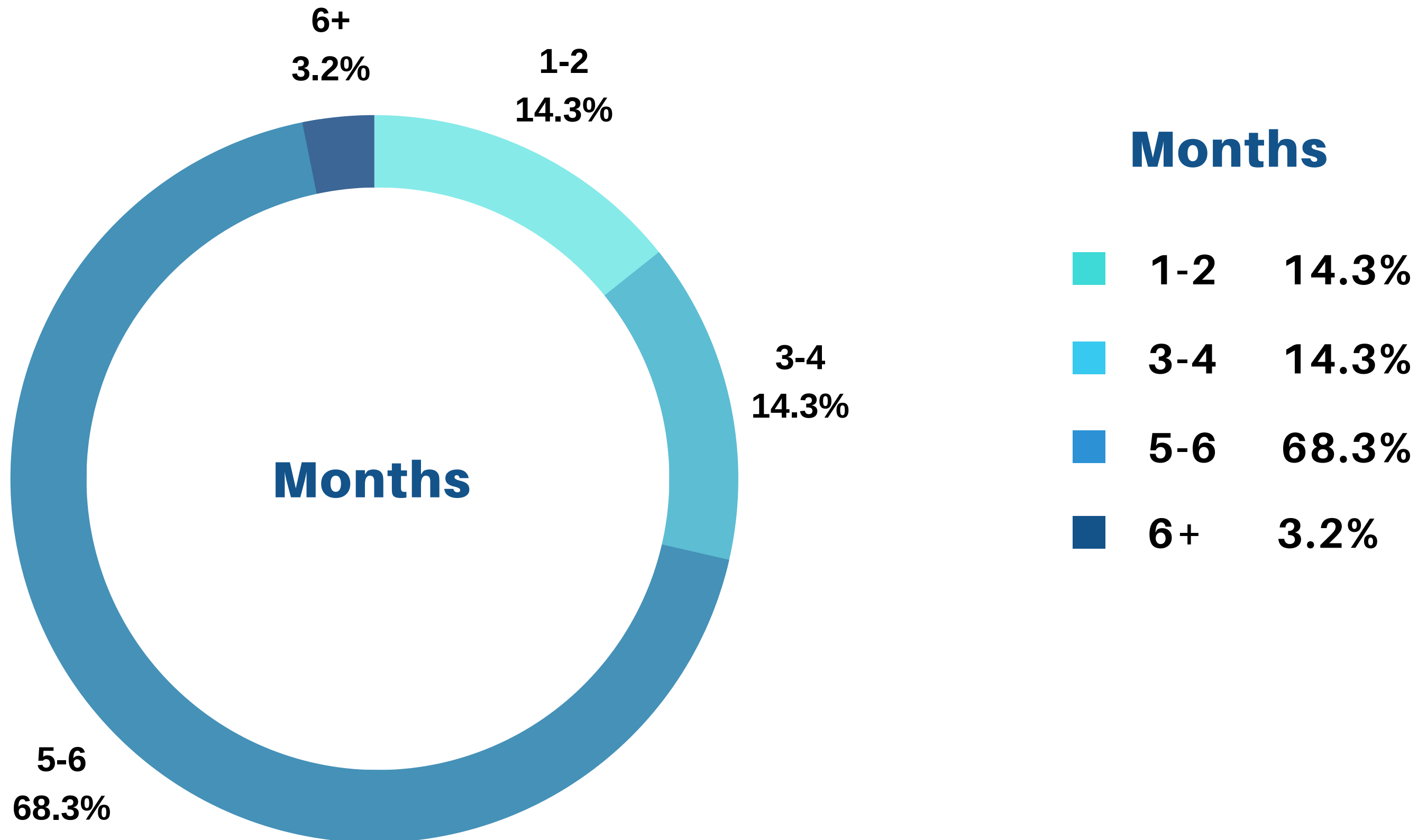


# UKRAINIANS WHO LIVED IN UKRAINE BEFORE THE START OF THE WAR ON FEBRUARY 24, 2022

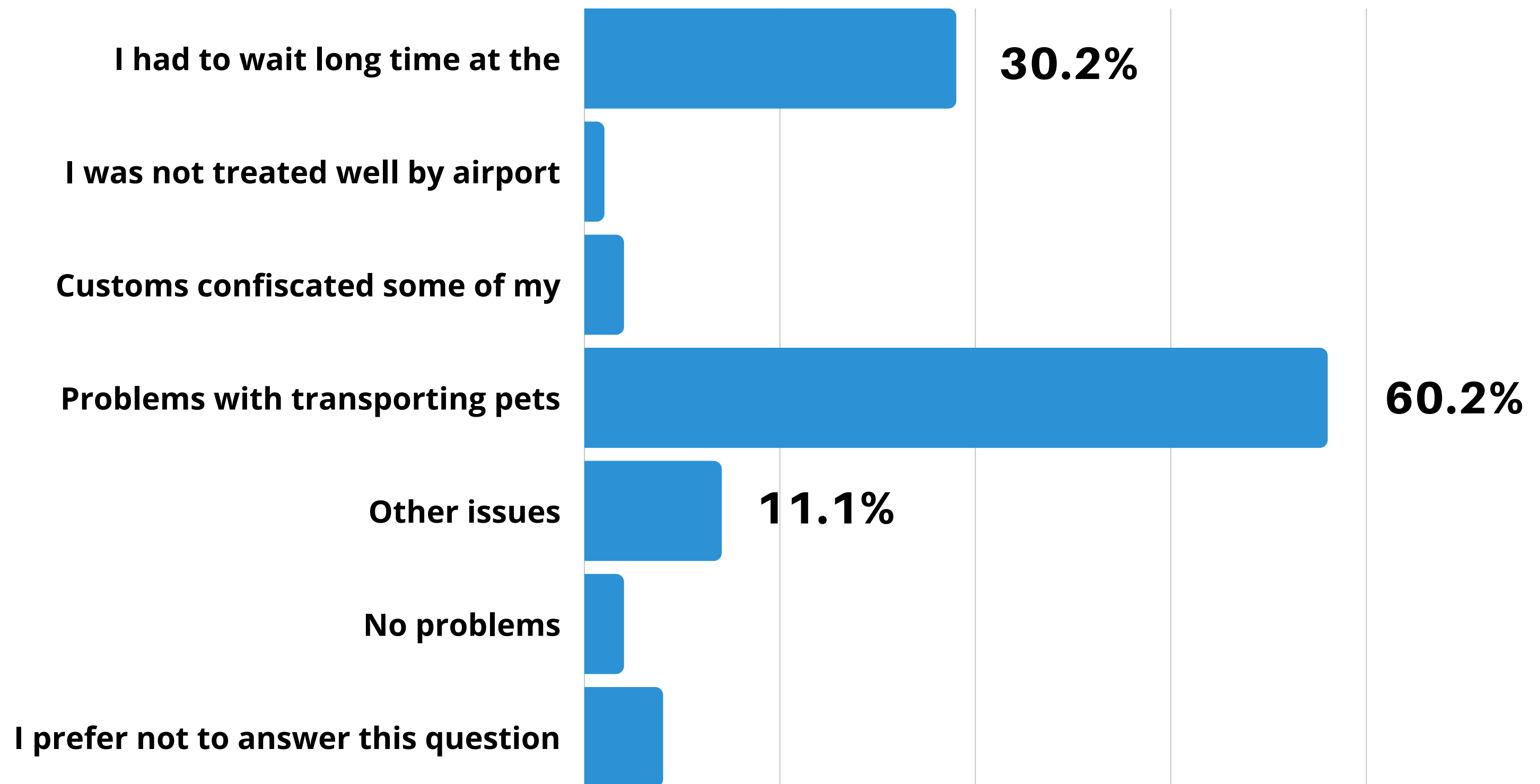
- YES - 98%
- NO - 1,5%



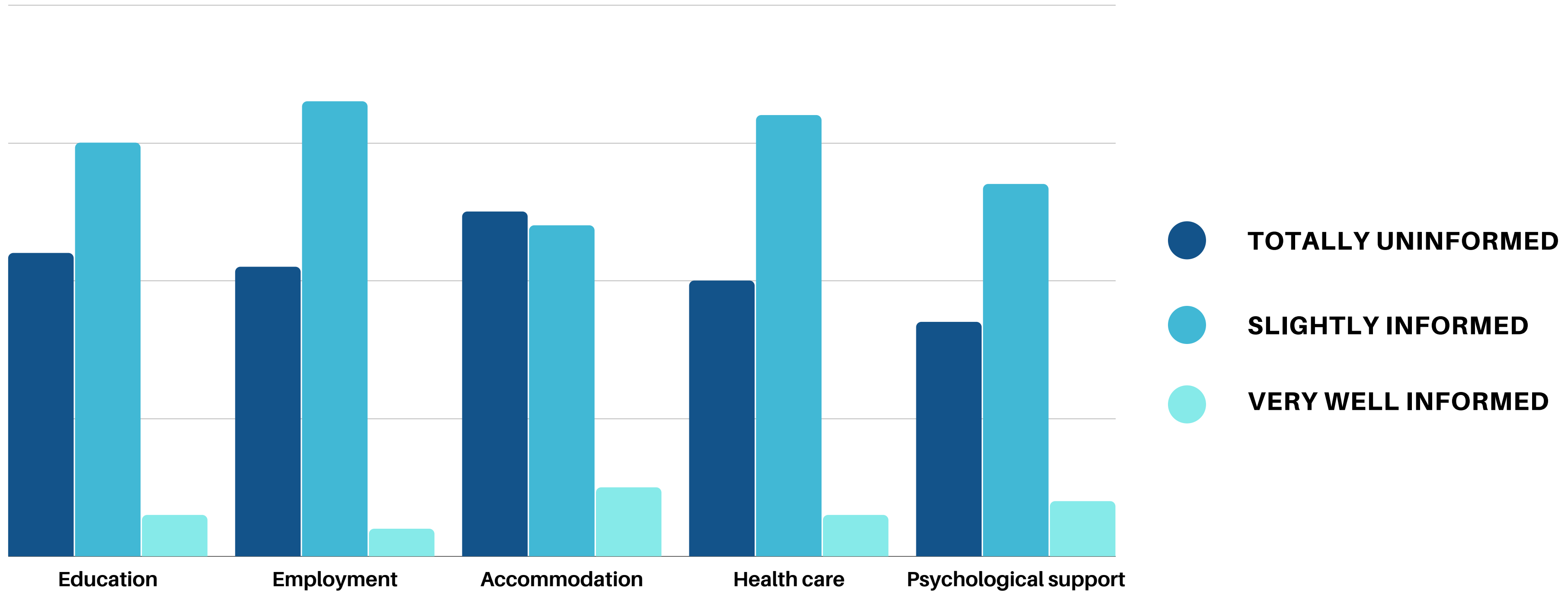
# HOW LONG HAVE THEY BEEN IN MALTA SINCE THE BEGINNING OF THE WAR IN



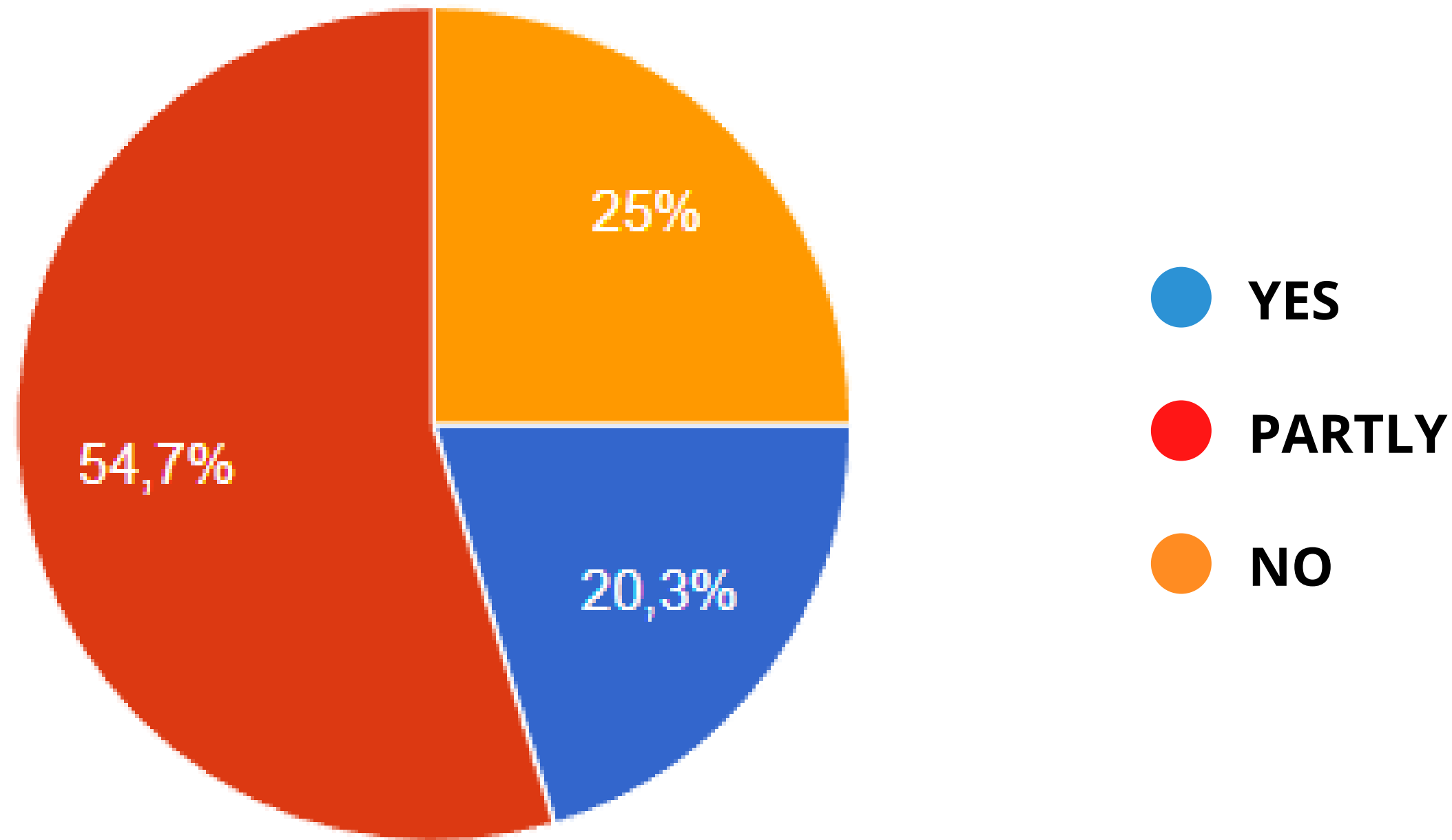
# PROBLEMS FACED WHEN ENTERING MALTA AFTER FLEEING UKRAINE



# HOW WELL DO YOU KNOW YOUR RIGHTS AND SERVICES AVAILABLE TO YOU IN MALTA?

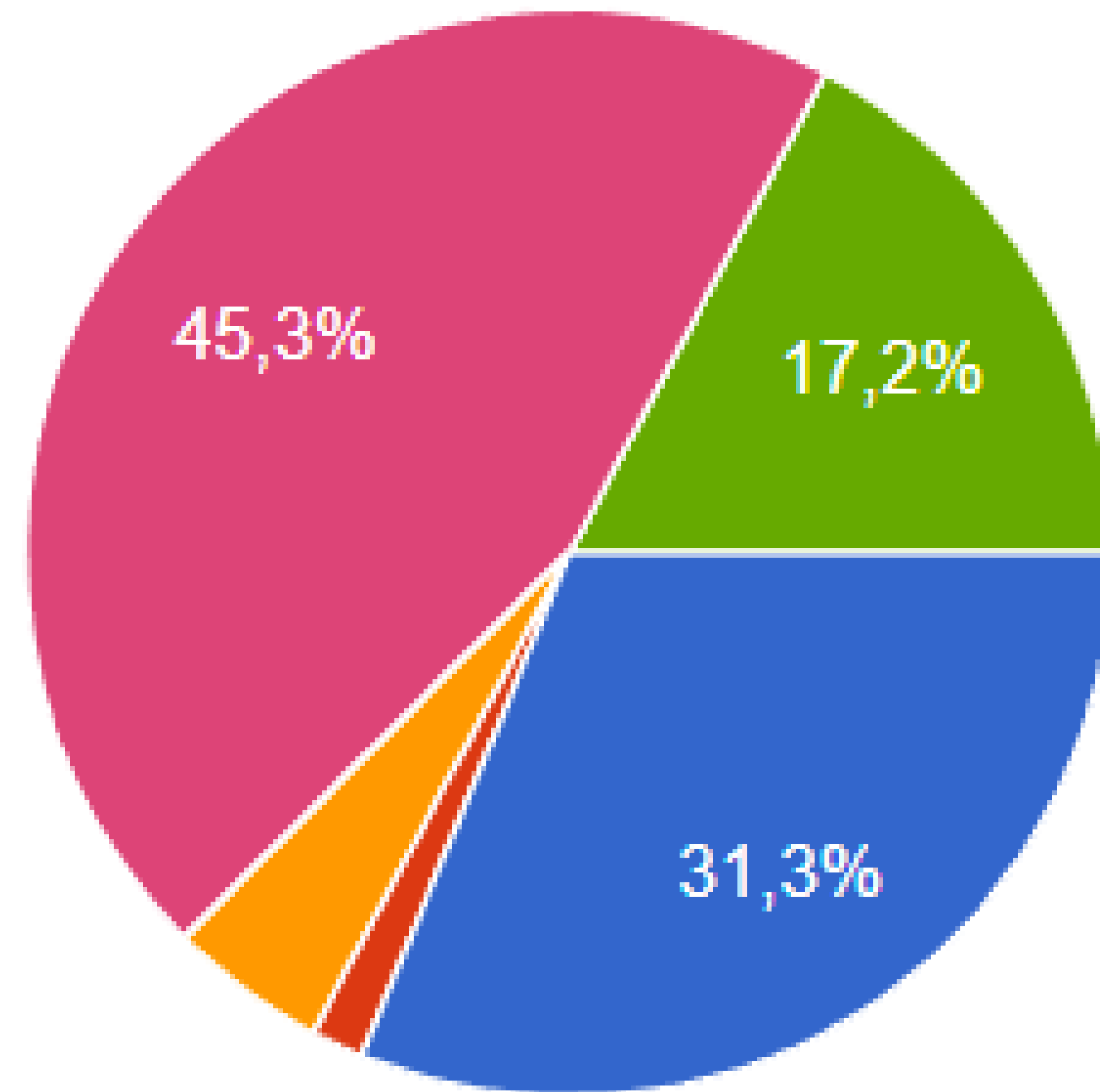


# DID YOU RECEIVE ENOUGH INFORMATION ON THE RIGHTS AND BENEFITS YOU ARE ENTITLED TO AS A PERSON FLEEING WAR IN UKRAINE IN A LANGUAGE THAT YOU UNDERSTAND?



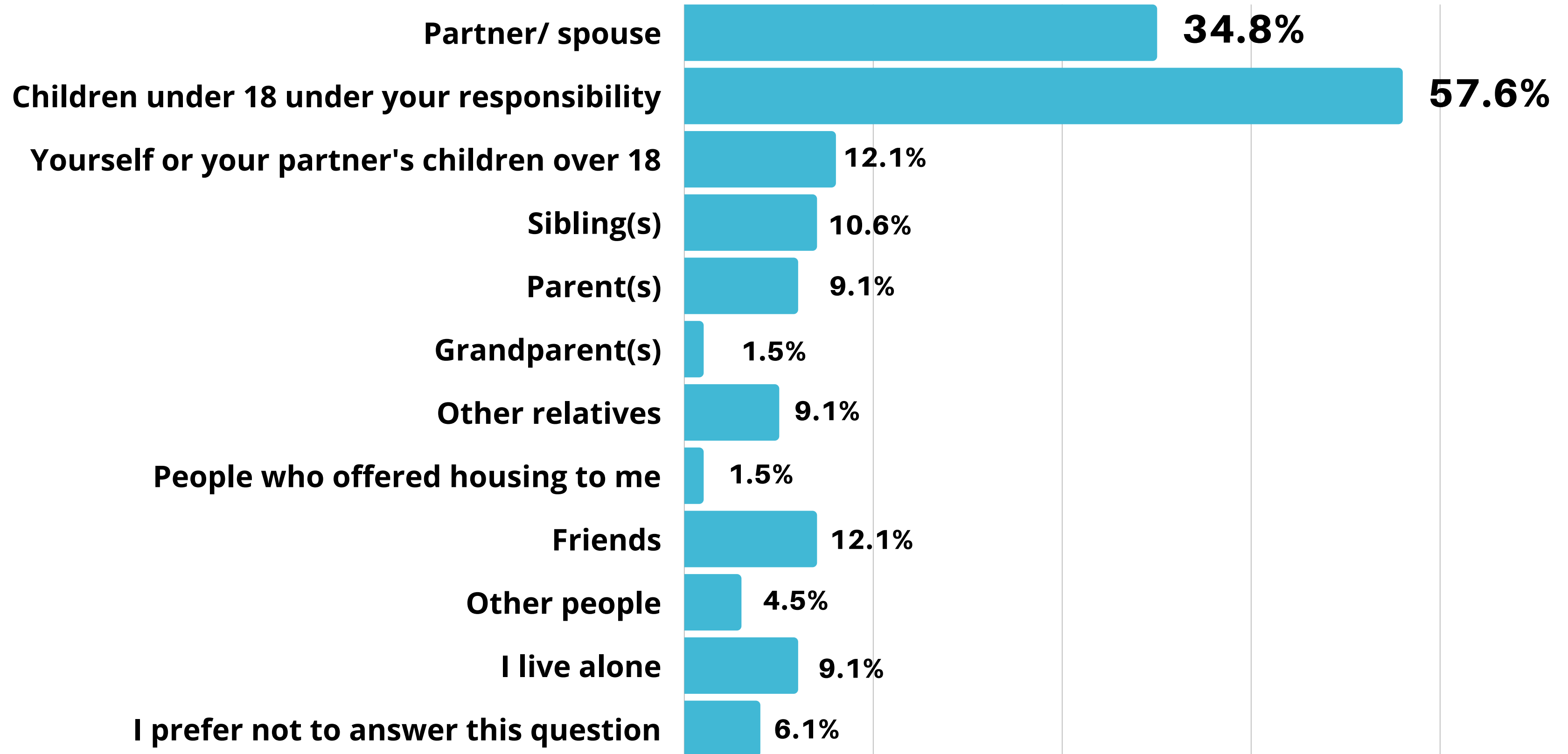
# TYPE OF ACCOMMODATION THEY ARE CURRENTLY STAYING

- Private apartment or house (with or without host family)
- Apartment or house provided by authorities (municipal or social housing)
- Hotel/ holiday apartment e.g. Airbnb
- Long-term shelter/sports hall/ receptioncentre
- Unofficial shelter (e.g. tent on street)
- I rent an apartment myself
- I rent an apartment with another Ukrainian family

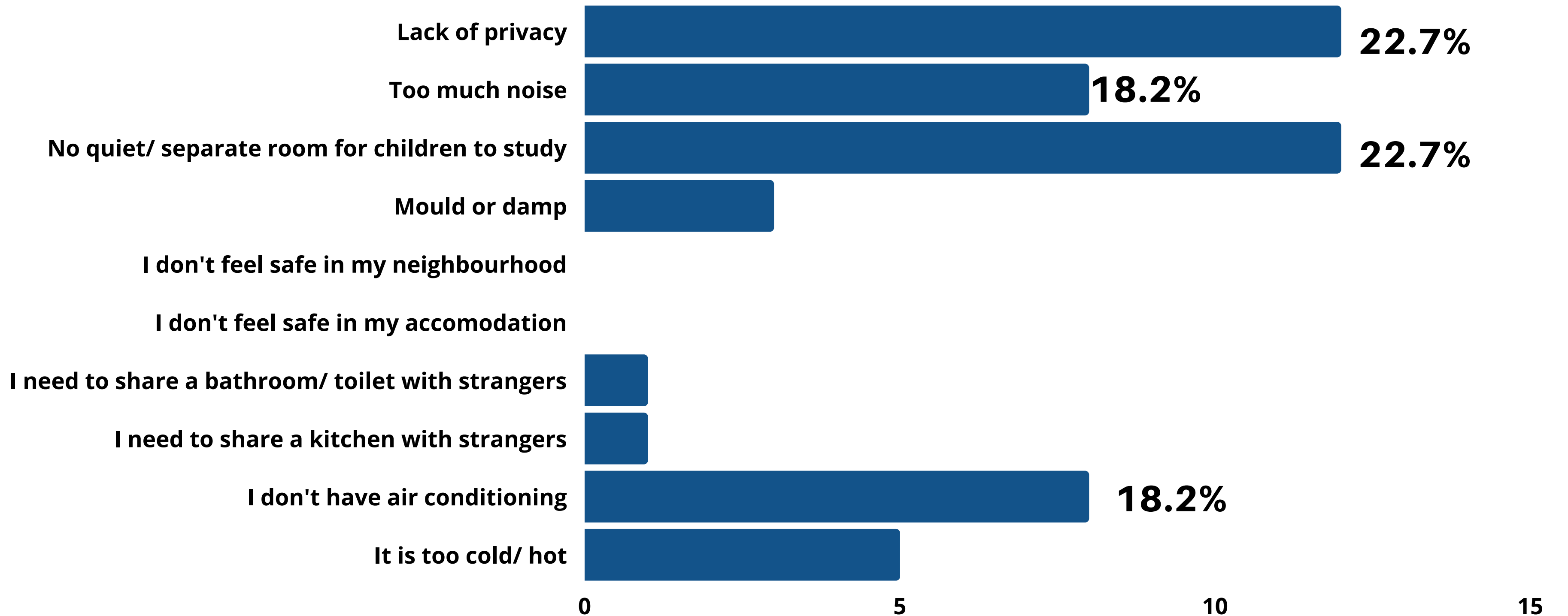




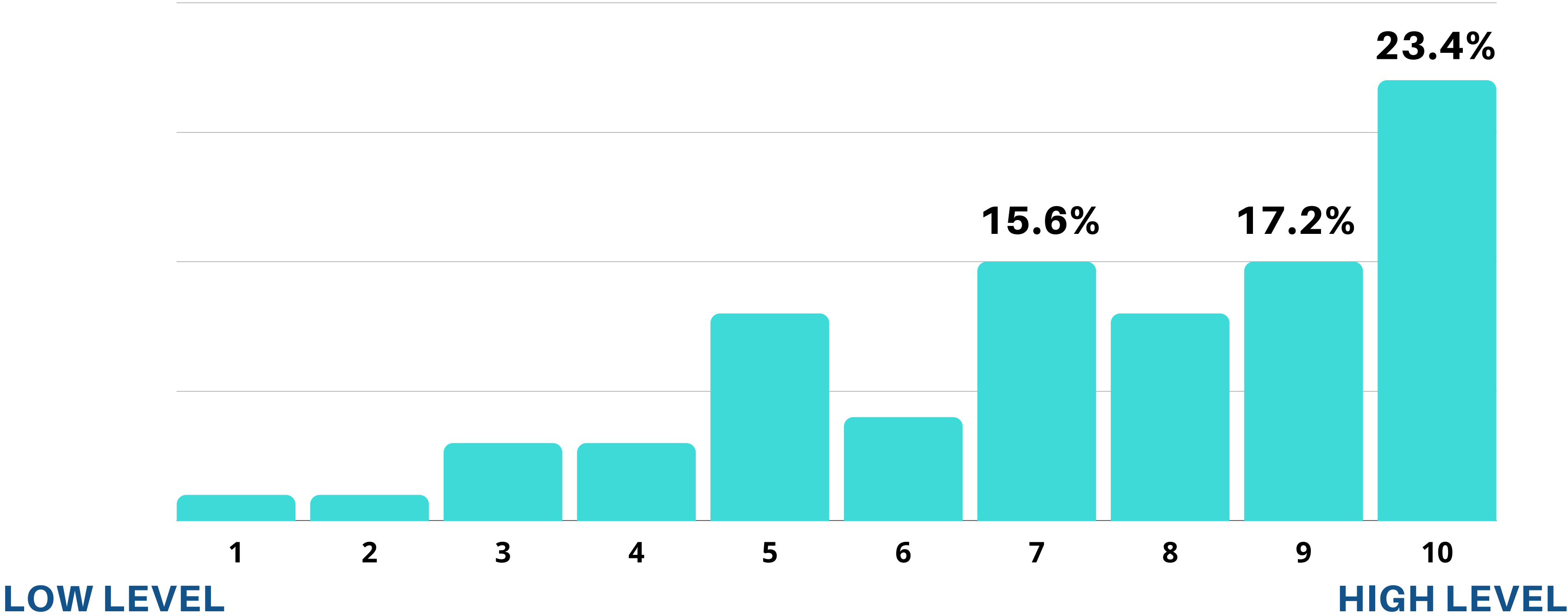
# WHO LIVES WITH YOU IN THE SAME ACCOMMODATION IN MALTA?



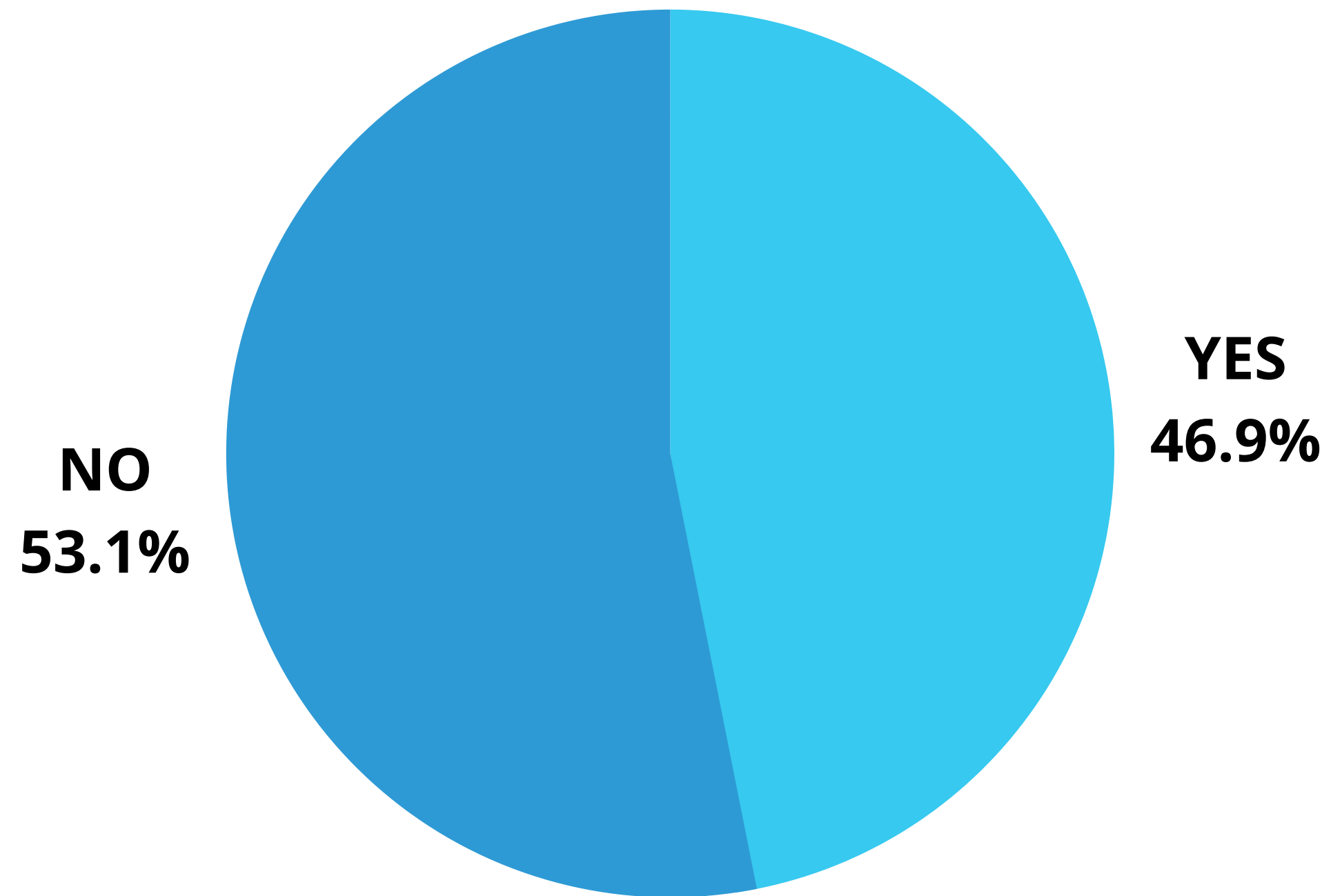
# PROBLEMS FACED BY UKRAINIANS IN THE PLACE WHERE THEY LIVE



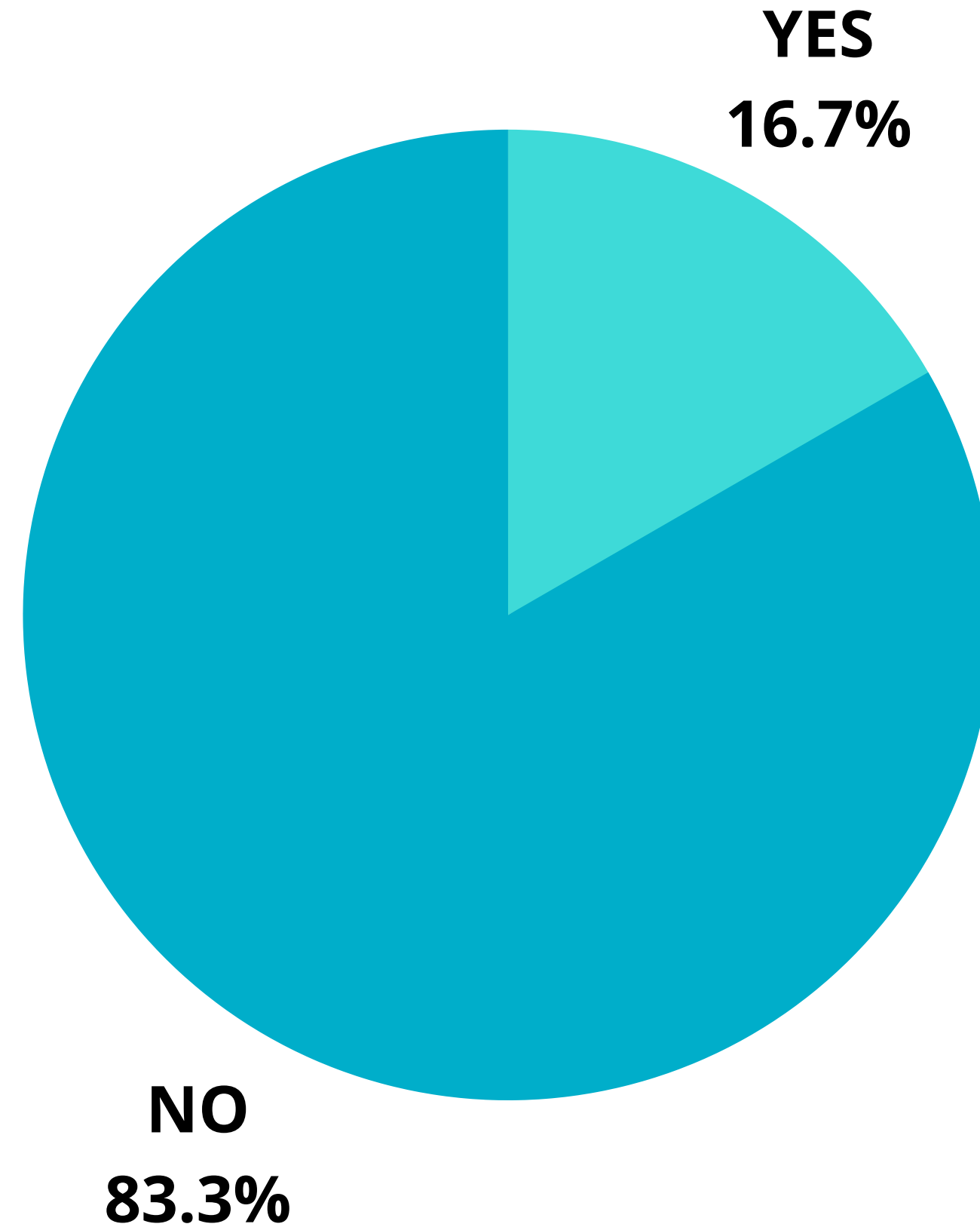
# SATISFACTION LEVEL WITH CURRENT ACCOMMODATION



# THE PERCENTAGE OF UKRAINIANS WHO WERE GETTING AN EDUCATION BEFORE LEAVING UKRAINE



# THE PERCENTAGE OF UKRAINIANS WHO ARE GETTING AN EDUCATION NOW



# THE PERCENTAGE OF UKRAINIANS WHO LOOKED FOR WORK SINCE THEY ARRIVED IN MALTA

**Looked for a job**



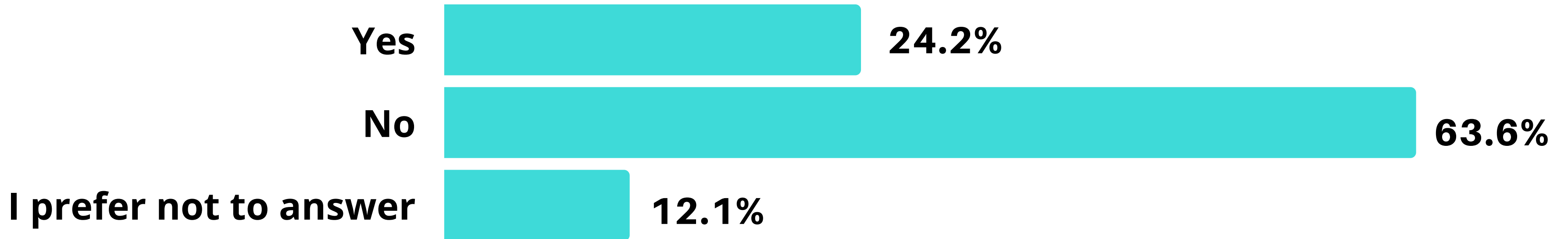
**64.6%**

**Didn't look for a job**

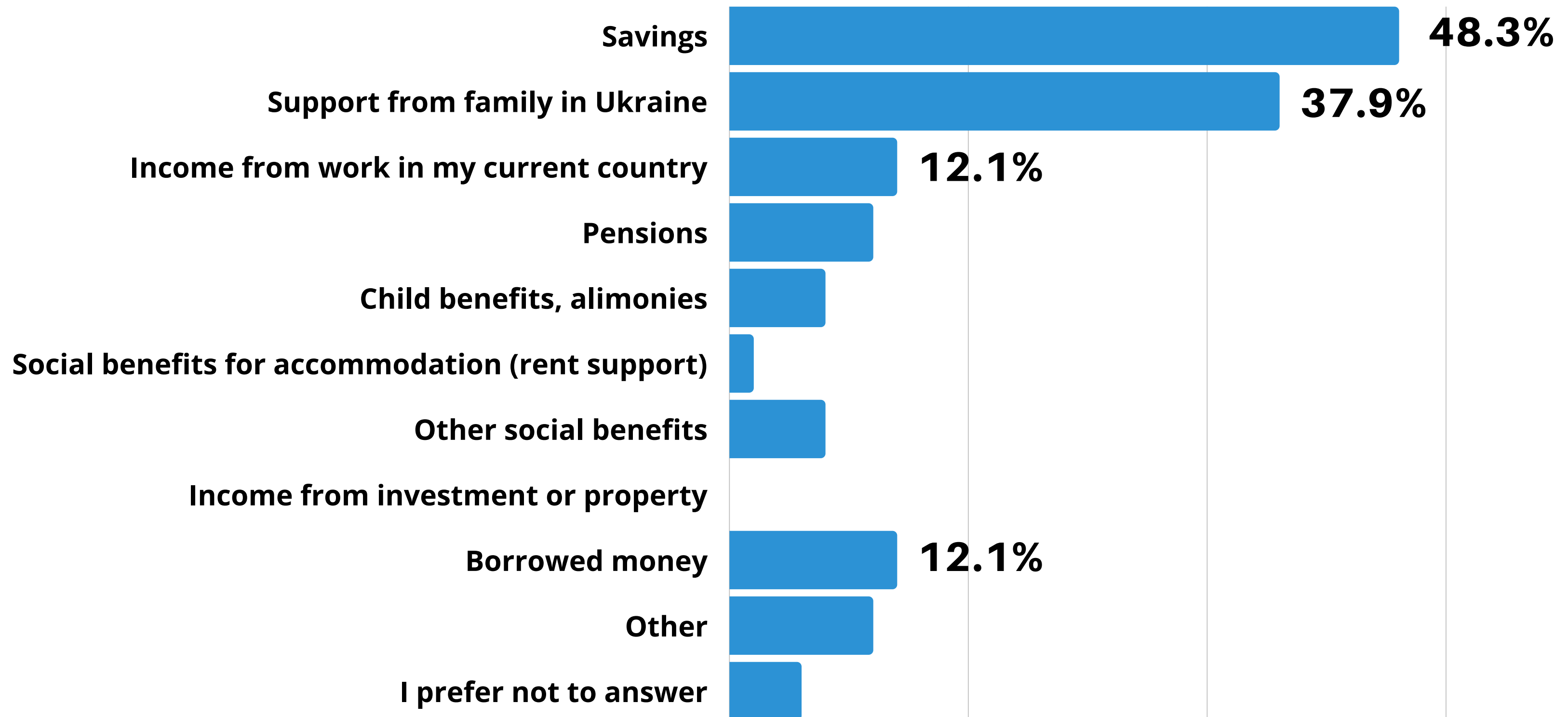


**35.4%**

# UKRAINIANS WHO HAVE A PAID JOB

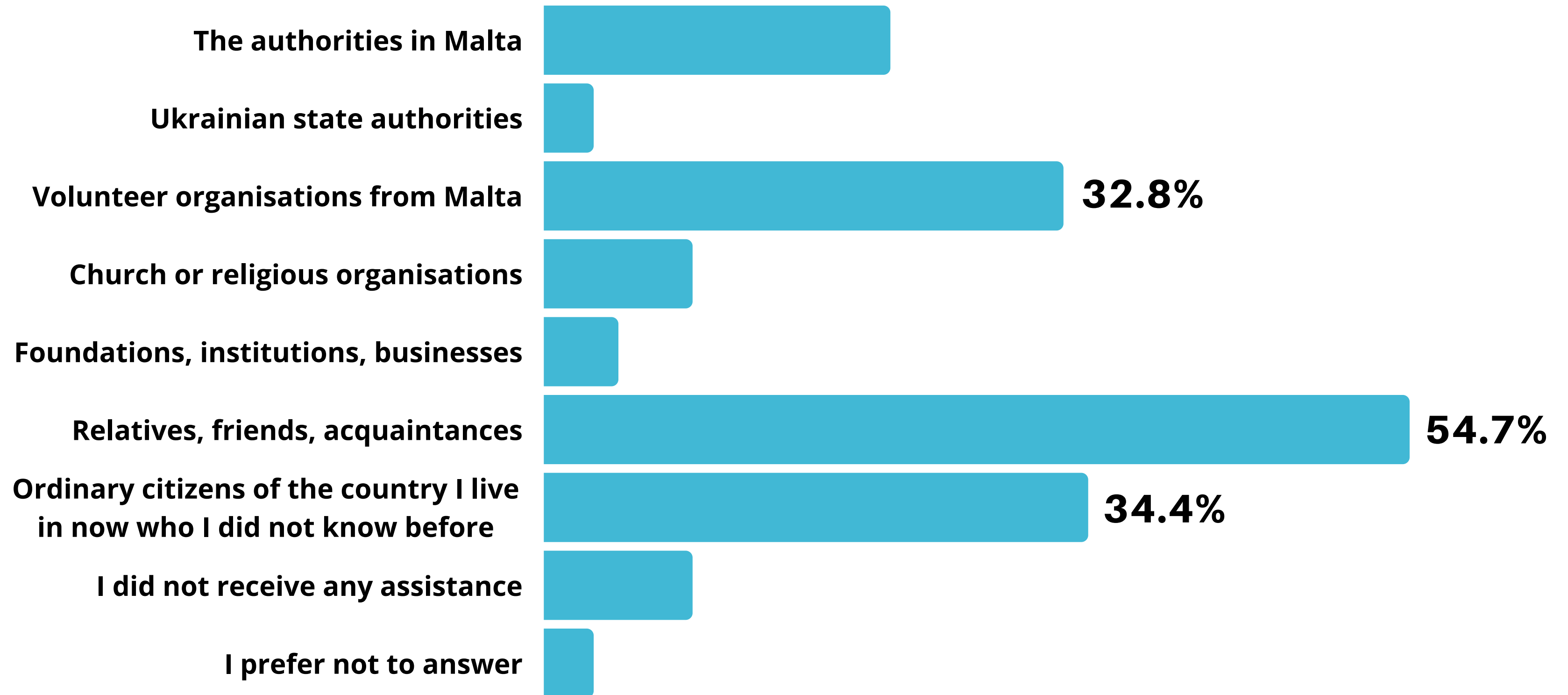


# HOW DOES YOUR HOUSEHOLD PAY FOR DAY-TO-DAY COSTS IN MALTA?



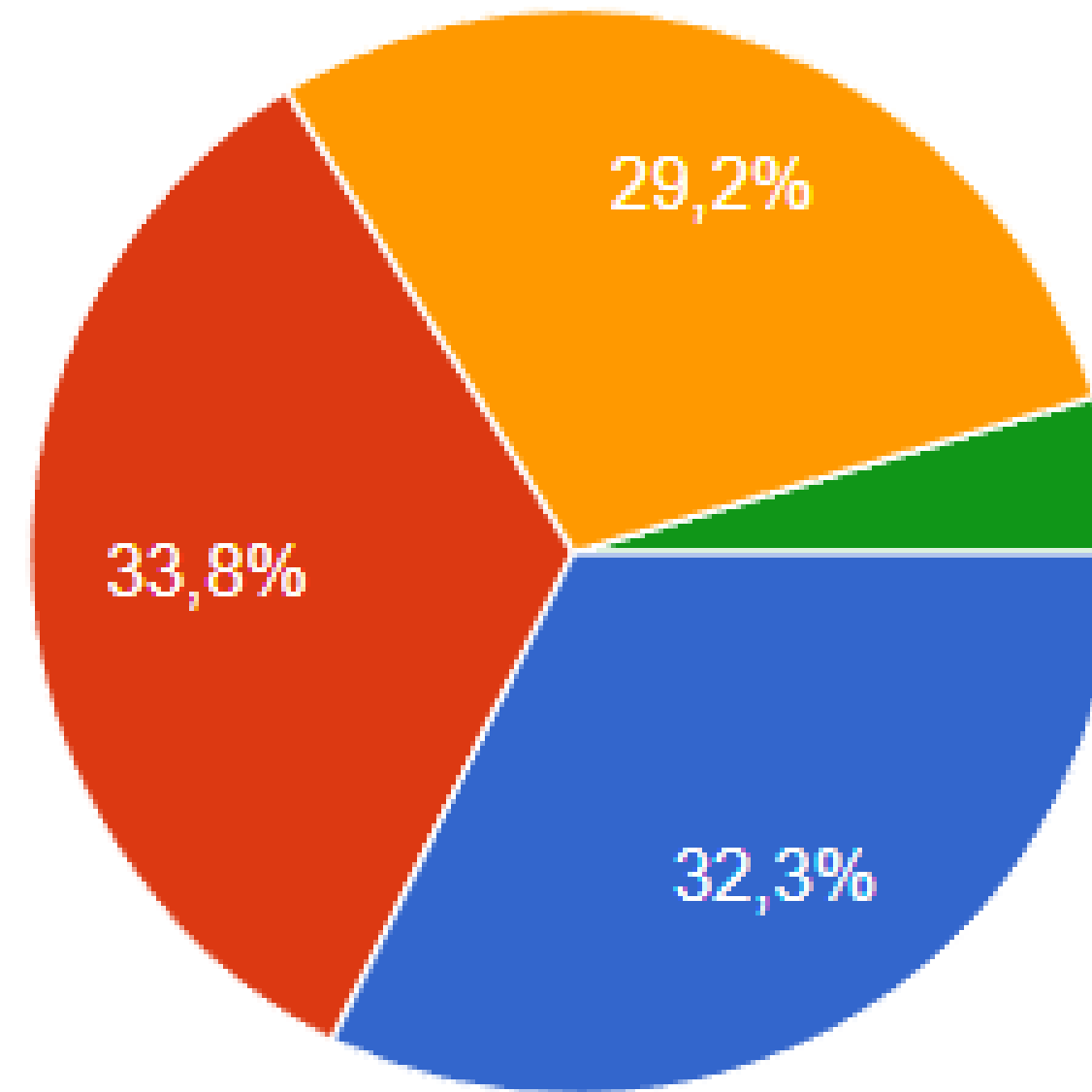


# SINCE YOU ARRIVED IN MALTA WHO HAS PROVIDED YOU WITH ASSISTANCE?

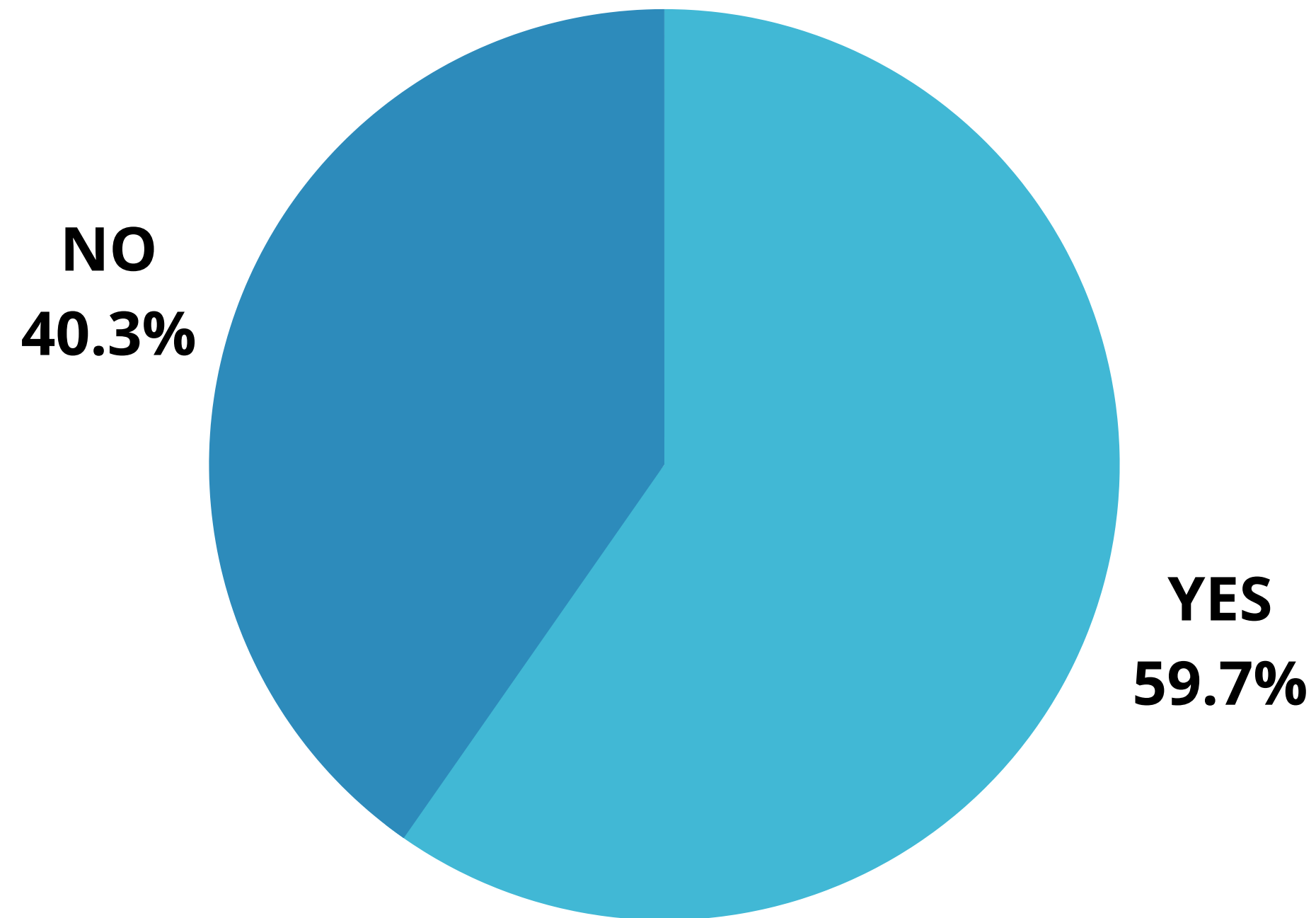


# IS YOUR FAMILY'S TOTAL INCOME IN MALTA ENOUGH TO MAKE ENDS MEET?

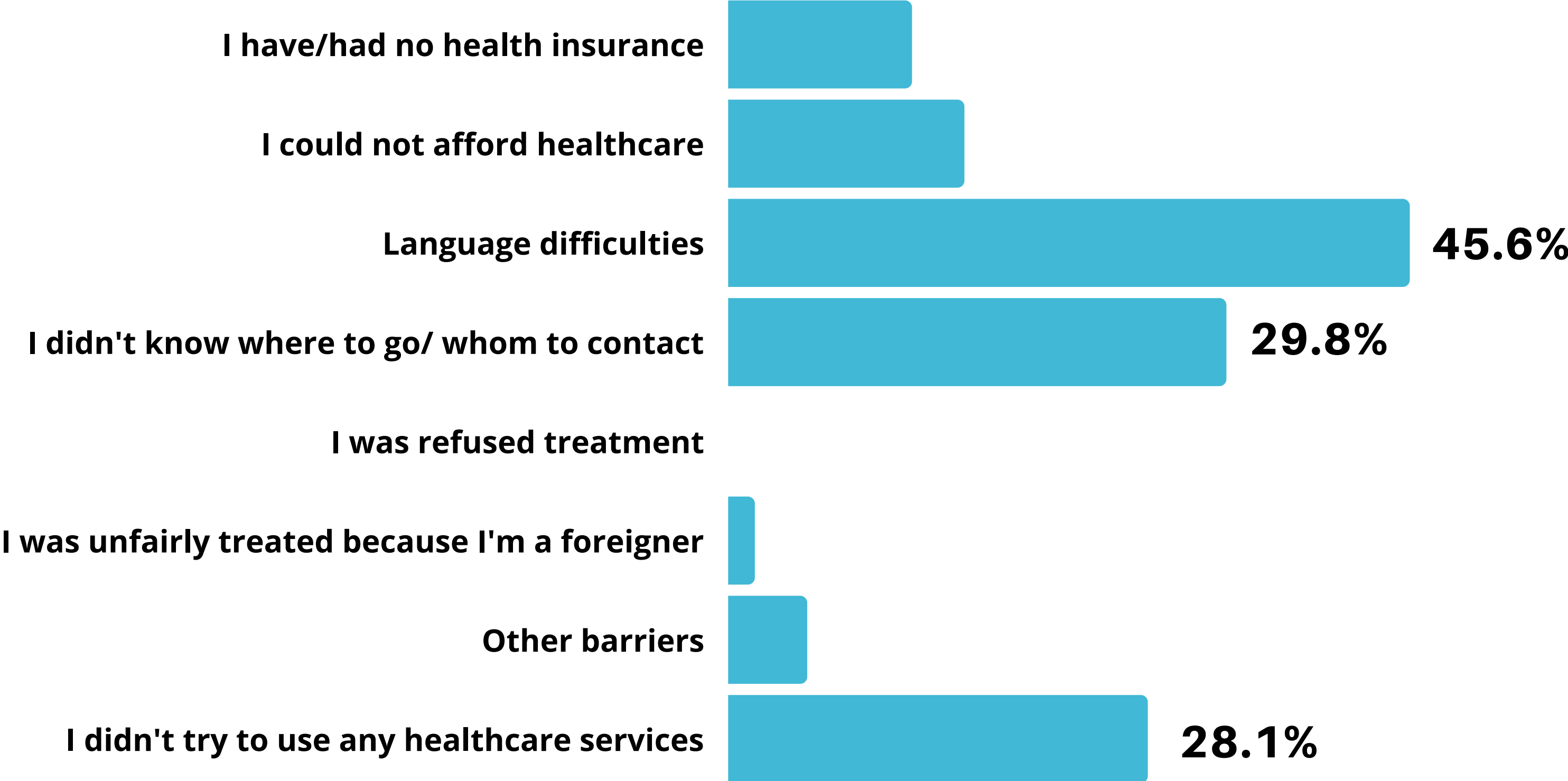
- **With great difficulty**
- **With difficulties**
- **Normal**
- **Easily**



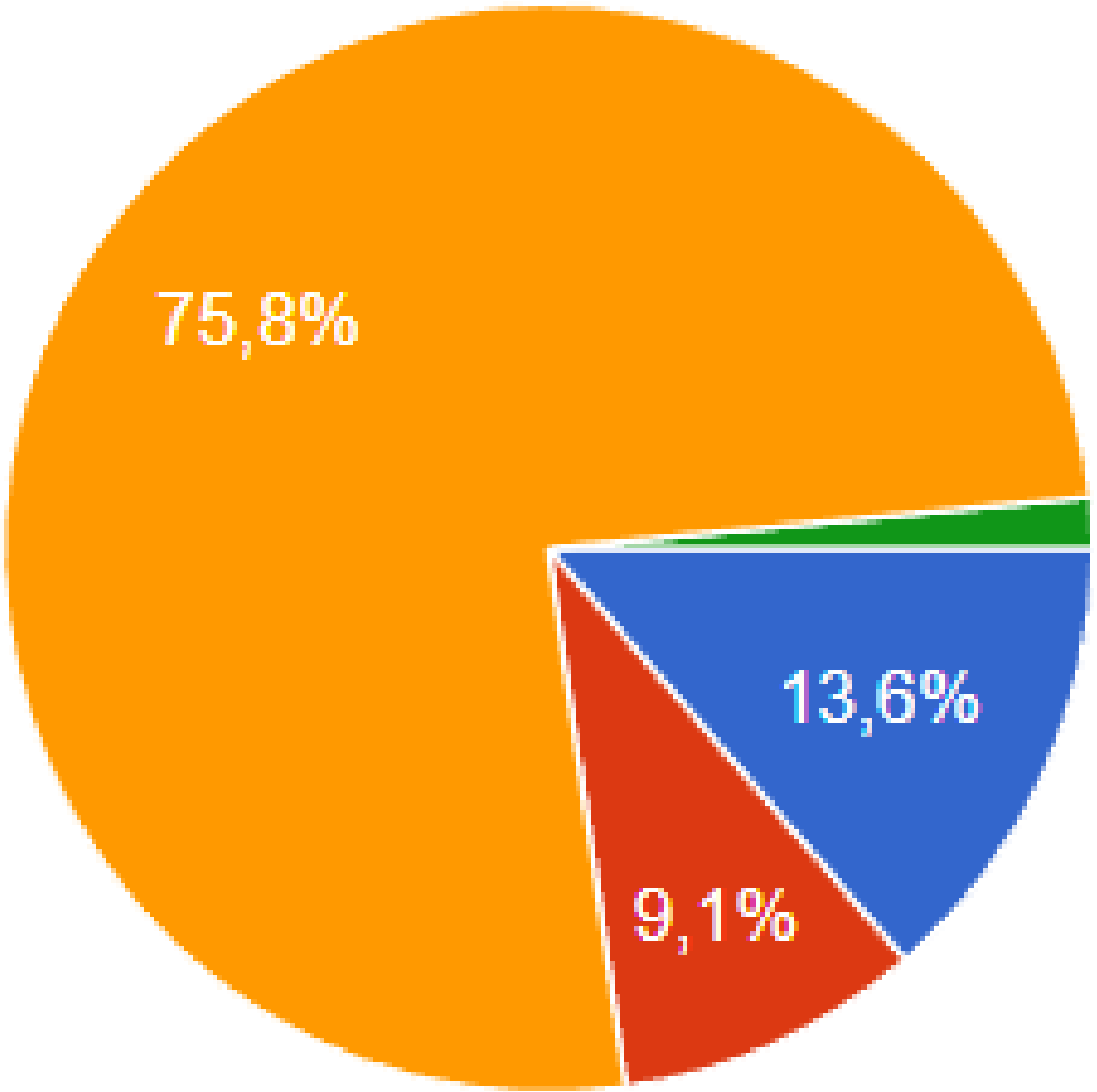
# USED ANY HEALTHCARE SERVICES (HOSPITAL, LOCAL DOCTORS, PHARMACY, ETC.) SINCE THEY ARRIVED IN MALTA



# PROBLEMS ENCOUNTERED WHEN USING OR TRYING TO USE THE HEALTH CARE SYSTEM AFTER ARRIVING IN MALTA

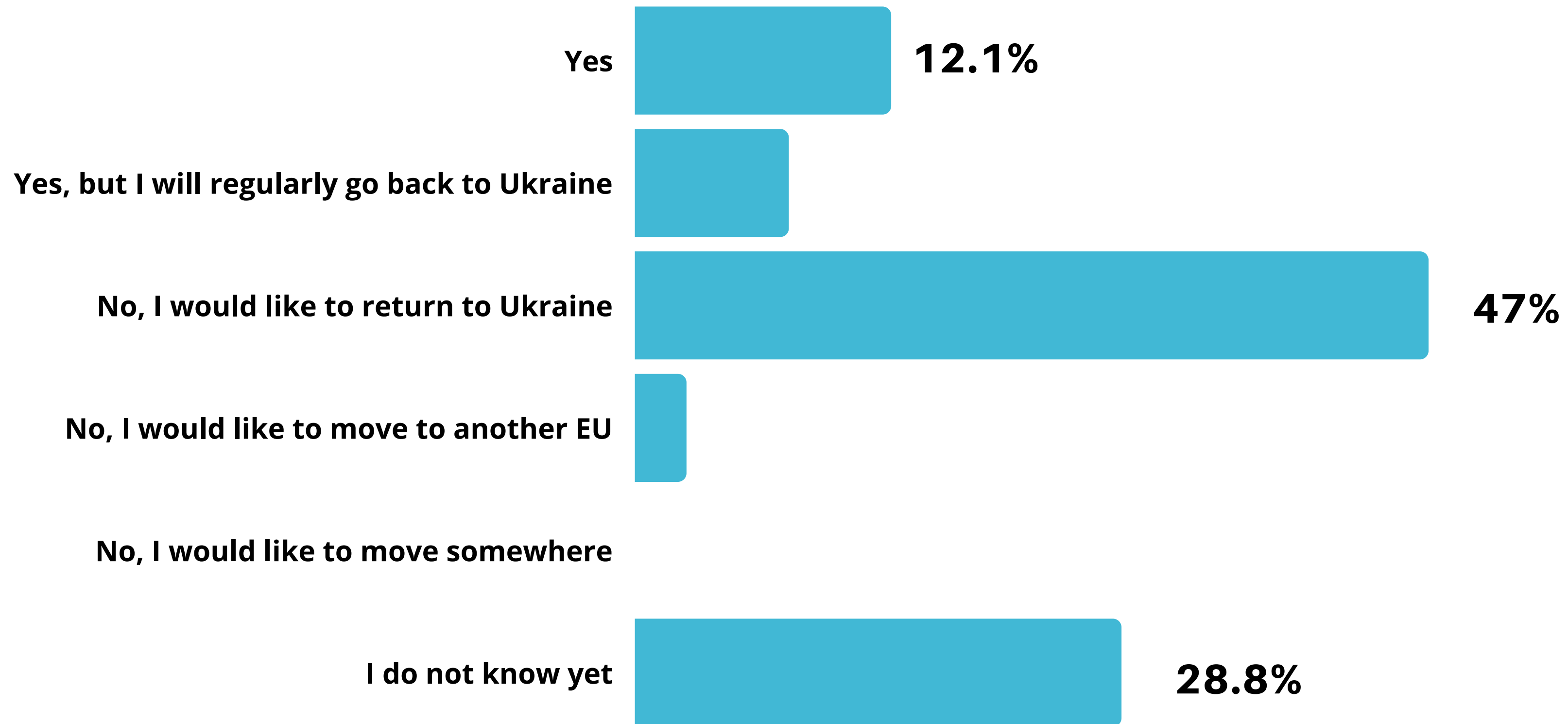


# USE OF ANY PSYCHOLOGICAL SUPPORT SERVICES

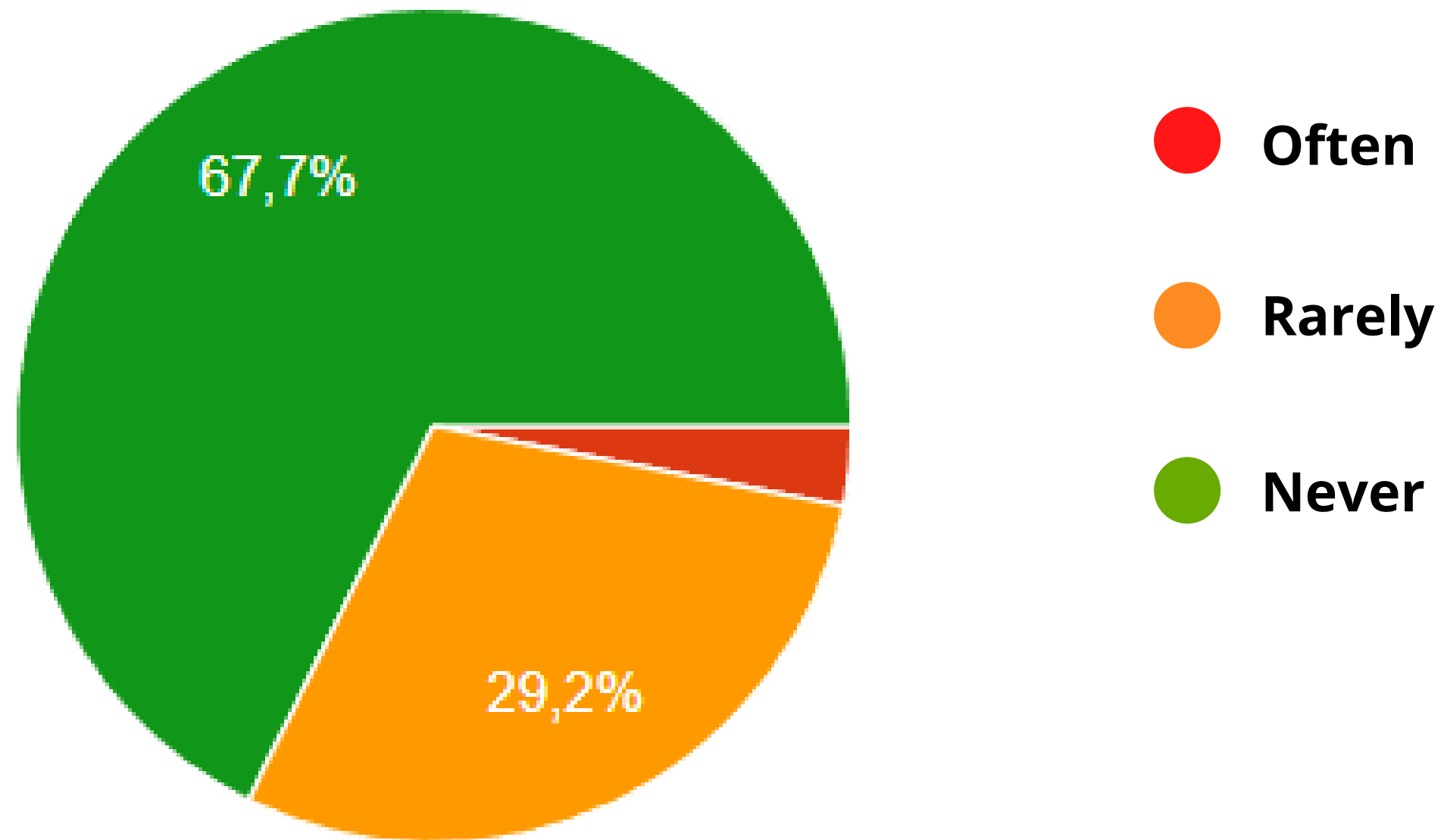


- **Yes, in Malta**
- **Yes, not in Malta**
- **No**
- **I prefer not to answer**

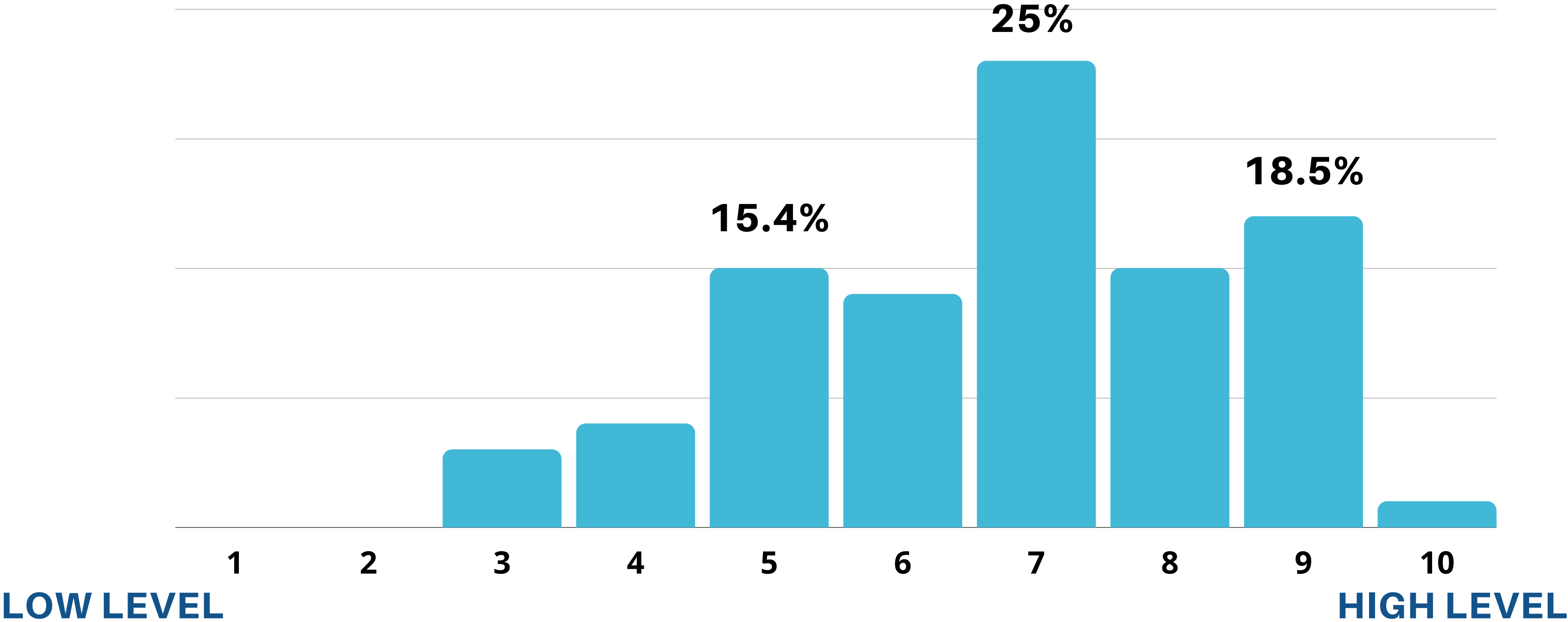
# IN THE LONG TERM, ARE YOU PLANNING TO STAY IN MALTA (AFTER THE WAR HAS ENDED)?



# IN MALTA, HOW OFTEN DO YOU FEEL THAT YOU ARE TREATED UNFAIRLY BECAUSE YOU CAME FROM UKRAINE?

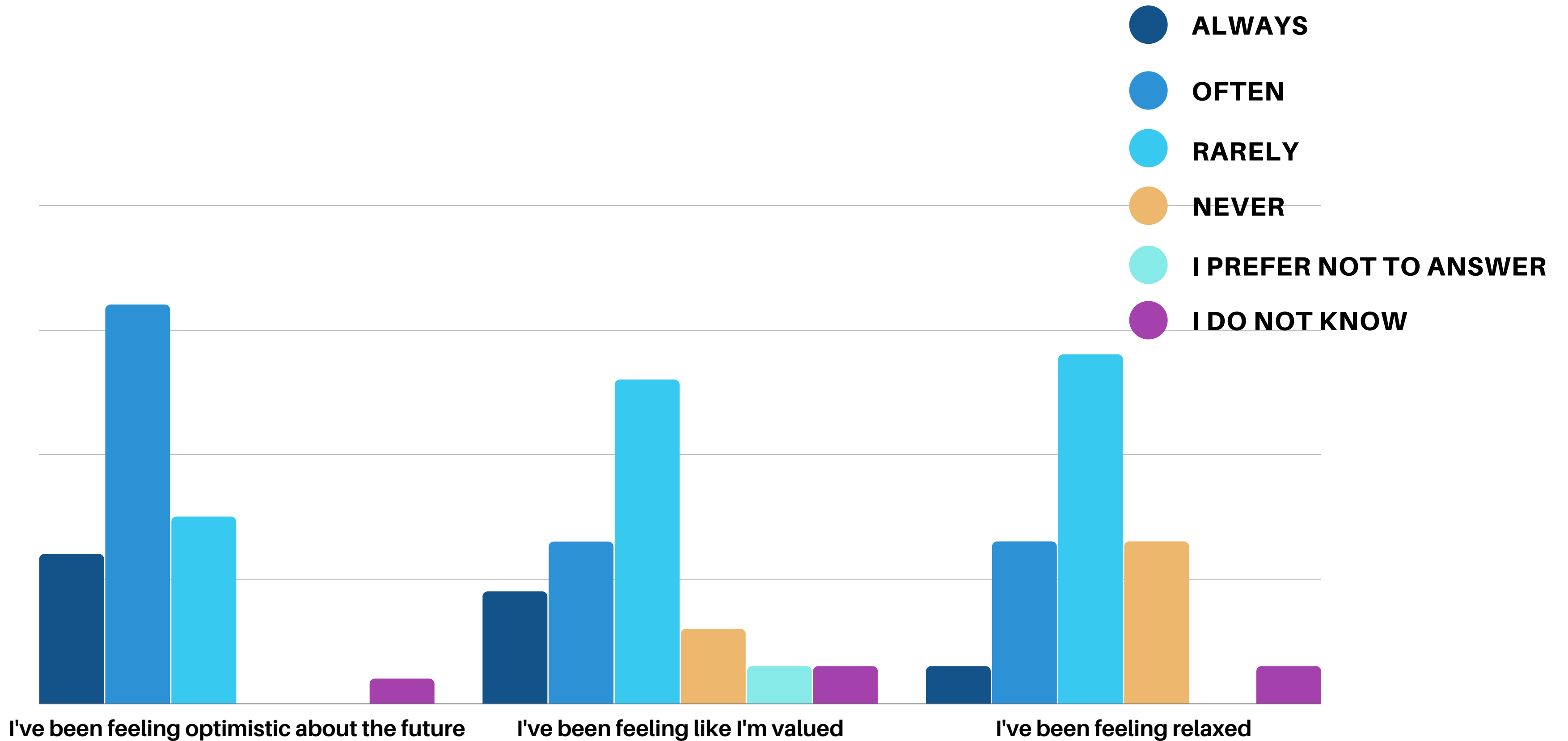


# OVERALL, HOW SATISFIED WOULD YOU SAY YOU ARE WITH YOUR LIFE THESE DAYS IN MALTA?

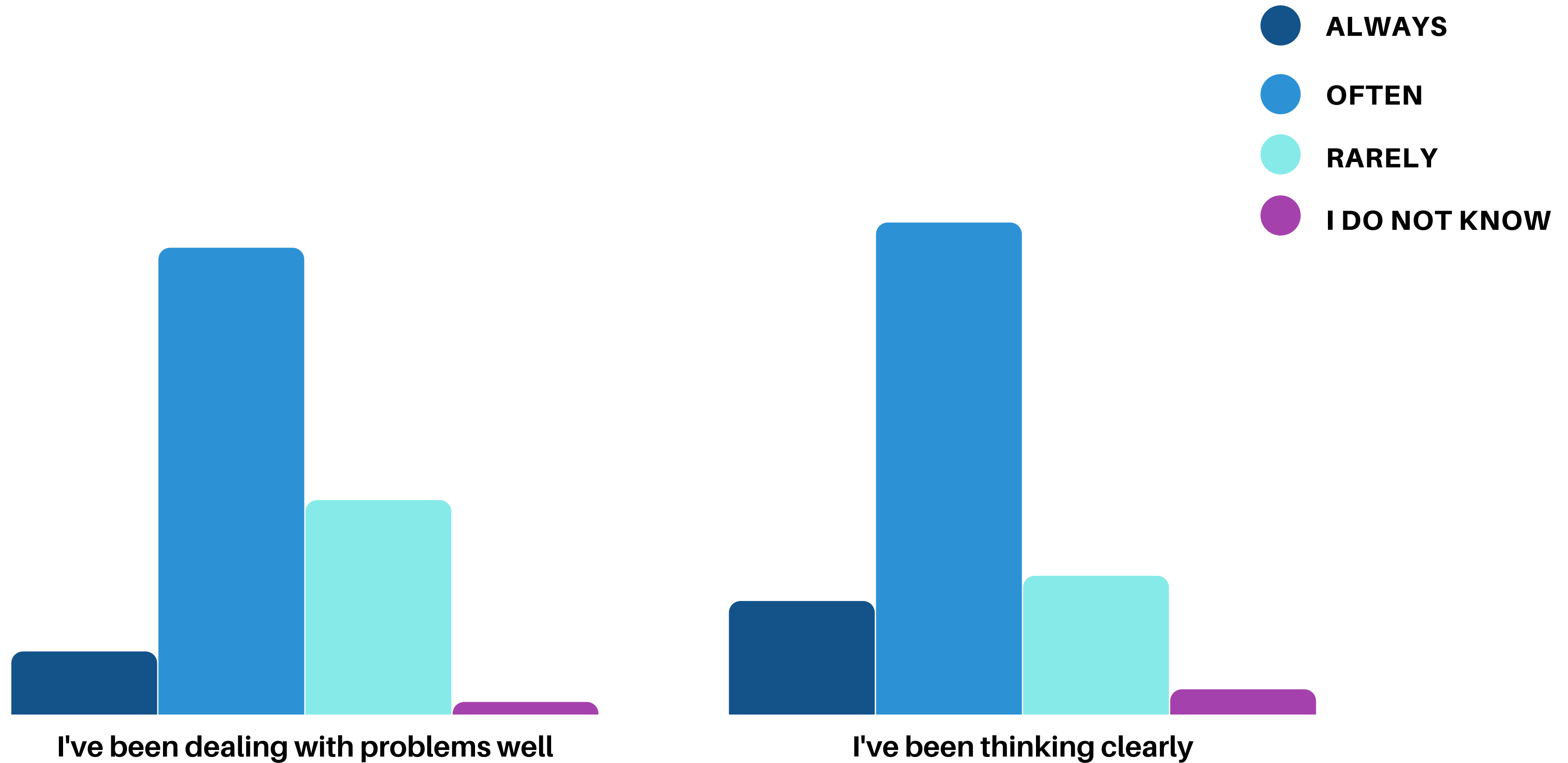




# HOW OFTEN YOU HAVE BEEN FEELING THIS WAY SINCE YOU ARRIVED IN MALTA?



# HOW OFTEN YOU HAVE BEEN FEELING THIS WAY SINCE YOU ARRIVED IN MALTA?

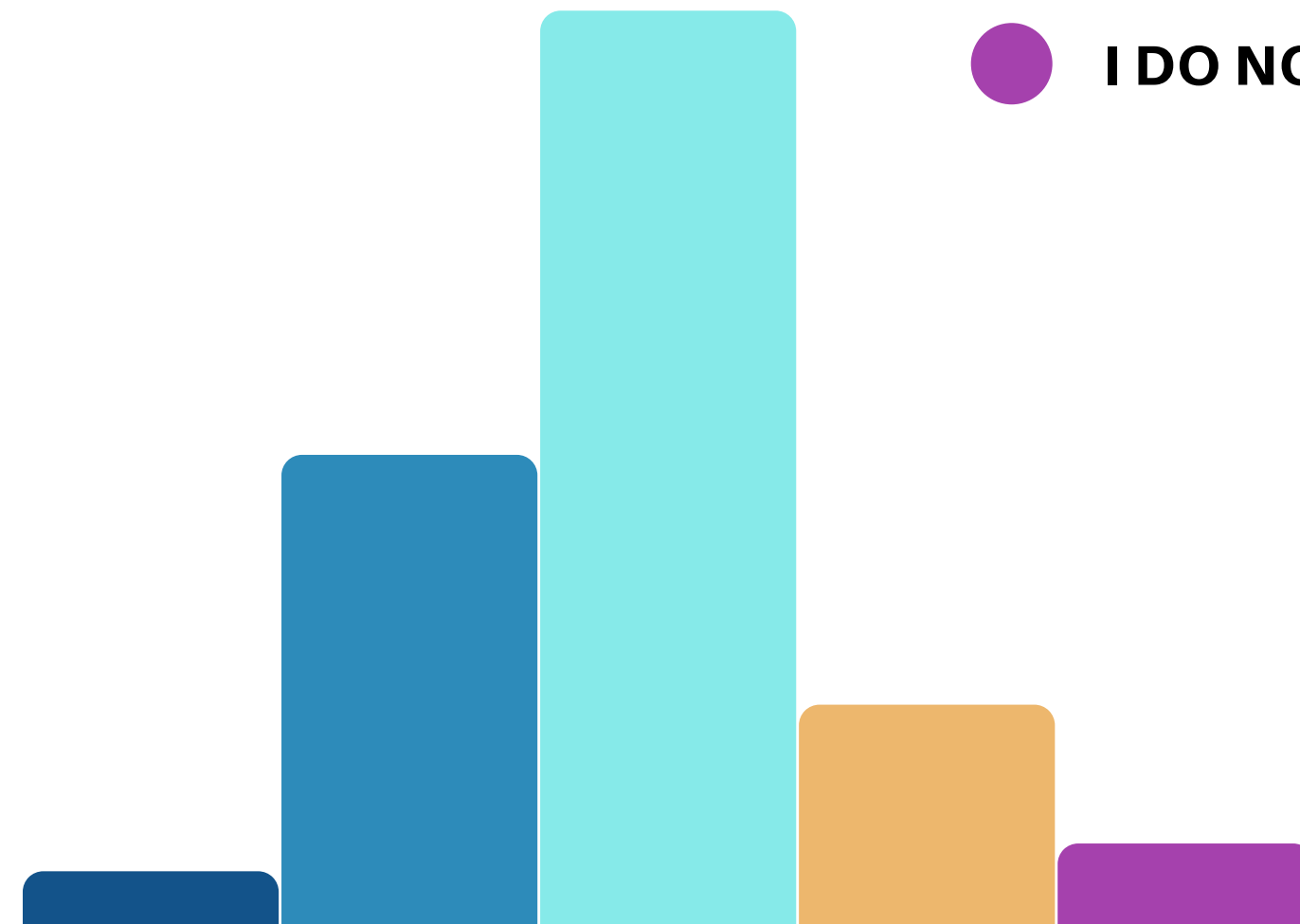


# HOW OFTEN YOU HAVE BEEN FEELING THIS WAY SINCE YOU ARRIVED IN MALTA?

- ALWAYS
- OFTEN
- RARELY
- NEVER
- I DO NOT KNOW



I've been feeling like part of the community



I've been feeling depressed and downhearted

# THE MOST FREQUENT COMPLAINTS

## Accommodation

- Difficulties with finding and paying for housing

## Government agencies

- Very long communication with government services
- Appointment control problem (very often an appointment is given for a specific time, and then it is changed to the wrong one, or the time is not kept at all)
- A very long procedure for receiving medical assistance (from the moment of need for assistance to the moment of receiving it)
- Insufficient awareness of ways to receive medical assistance
- Requests to kindergartens and schools are ignored, parents do not receive any response
- Would be nice to have a temporary solution for cars with Ukrainian registration

## Work

- Difficulties with finding a job
- Employment process is complex, hard to get all required documents to get employed



# GRATITUDES FROM UKRAINIANS



"Sincere thanks to the State of Malta and all Maltese people for their help and sympathy!"

"Thank you for your support, chats. Meetings, children's entertainment, food in the centers. All this gives strength to hold on and dream of the best"

"Despite all the difficulties and problems here in Malta, thank you for your help and support"

"Thank you very much for your support and information"